

CETAC TECHNOLOGIES

SERVICE BULLETIN

Subject: Drivers for the CETAC autosamplers removed from the Evolution software in versions prior to 3.22A	Bulletin No:	SB0906
	Date Issued:	2/10/97
	Priority:	Medium

Product: ASX-500 and ASX-510

Serial Numbers: ALL
Serial Numbers start by month (MM), year (YY) and units built that month (i.e., MMYyxx)

Service Location: Customer Site CETAC Technologies

Responsibility: Customer Trained CETAC Representative

Replacement Parts: Customer CETAC Technologies

DESCRIPTION

The drivers for the CETAC autosamplers were removed from the Evolution software in versions prior to 3.22A. If the version of Evolution software that you are using is below 3.22A then the drivers for the CETAC autosamplers may not be included in your version of software. If the drivers are not included, the autosamplers will not properly operate.

IMPLEMENTATION

If your Evolution software version is prior to 3.22A and the autosampler is not communicating, you can contact the Thermo ARL and VG Elemental technical support number at 1-800-333-4249. They will be able to help with getting the drivers installed for your software.

PARTS

Part Number	Description
-------------	-------------

AVAILABLE DOCUMENTATION